

# THIS IS HUMANCARE

THE **MOVEMENT TO REINVENT** THE PATIENT EXPERIENCE.

ST. MICHAEL'S FOUNDATION JULY 2022 NEWSLETTER

## THE FACES OF HUMANCARE



EMILY PIERCELL

### "I Was Told I Was Too Young To Get Breast Cancer"

At St. Michael's, patients are teaching medical students how to deliver the care experience everyone deserves.

THIS IS EMILY'S STORY



LP PAVEY AND ERIC

### "I Was Like, 'Really? You're Here To Help Me?'"

At the Saight Family Emergency Department, outreach counsellors gave Eric the social and health supports he needed to get back to living.

THIS IS ERIC'S STORY



### How One Woman Came Back From Trauma

What a traumatic car accident and back-to-back brain surgeries taught Lynn Bailey about the power of a positive patient experience.

THIS IS LYNN'S STORY



### A Cancer Survivor Confronts Her Past

"Deep down, I always feared that something was wrong, I just couldn't bring myself to do anything about it. Now, I had no choice. It was real."

THIS IS GIA'S STORY

## HUMANCARE CHAMPION



JENNIFER MO



I've experienced first-hand the incredible care that St. Michael's Hospital and Providence Healthcare provide. That's why I joined the HUMANCARE campaign and am raising funds to support our tireless frontline workers, groundbreaking researchers and diverse patients.

The opportunity to give back to the hospitals that have given me so much makes me SMYL.

— Jennifer Mo, St. Michael's Young Leader (SMYL)



## JOIN THE MOVEMENT

### DONATE →

Our health team stops at nothing to deliver the experience patients deserve. But they can't do it alone.

### BECOME A #HUMANCARE CHAMPION →

Help us tell the HUMANCARE story across your social platforms.

### ATTEND OUR EVENTS →

Join us and see firsthand how our world-leading experts are reinventing the patient experience.

### START A FUNDRAISER →

Get creative and fundraise your way to help us reinvent Canada's patient experience.

### HAVE YOUR SAY →

We want to hear from you. What do you want from your health-care experience?

### STAY ENGAGED →

Sign up for our e-communications so you're always in the know.

St. Michael's Foundation / ST. MICHAEL'S HOSPITAL PROVIDENCE HEALTHCARE

STMICHAELSFUNDATION.COM

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30 Bond Street, Toronto, Ontario,  
M5B 1W8, Canada | 416.864.5000

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