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Dear [First Name],

HUMANCARE, our campaign to reinvent the patient experience, is all about making health care more human. It's inspired by our belief that patients and their loved ones should feel comforted when they're at their most vulnerable, connected to the teams who care for them, and confident in the care they receive — no matter who they are or where they come from.

So for this edition of our newsletter, we asked patients, their loved ones and caregivers to share their experiences at St. Michael's and Providence.

And please, share your own stories with us. We want to hear from you.

Sincerely,

Lih

Lili Litwin President St. Michael's Foundation

## THE FACES OF HUMANCARE





#### Facing up to brain cancer

"You have to understand — I don't get sick. I don't need medicine, and I certainly don't need brain surgery. Those are things I've always known. Turns out I was wrong."



#### A new life, at 35,000 feet

'Is there a doctor on board?' St. Michael's Dr. Aisha Khatib on delivering the best care — at 35,000 feet.

### THIS IS DR. KHATIB'S STORY



# It's time to care for the caregivers

Debbie Crowder's experience caring for her young grandchildren and aging parents left her stressed and depleted. Now she's making sure caregivers get more support.



ED VANDERTUIN

# What it's like to experience HUMANCARE

Ed Vandertuin was water-skiing back in the summer of 2016. He fell. Hard. Next thing he knew, he was bobbing in the water, unable to move his arms or his legs.

#### THIS IS DEB'S STORY

"

#### THIS IS ED'S STORY

## HUMANCARE CHAMPION

As a St. Mike's donor, it's so satisfying to see how my gifts through The Philip Berger Health Advocacy Fund at The Department of Family Medicine are put to such good use in my late husband Norman Taylor's name. To be part of a journey to make health care inclusive for all, including for people from historically marginalized backgrounds, is a privilege. This is indeed HUMANCARE! — Leonard

On behalf of St. Michael's Foundation — and to commemorate Pride Month — thank you, Leonard, for making it possible to deliver the care experience all patients deserve.

## WHAT YOU NEED TO KNOW ABOUT MONKEYPOX

Dr. Darrell Tan, an infectious disease physician and scientist at St. Michael's, speaks about what monkeypox is, how it spreads and why we need to rally around the people most impacted.

#### LEARN MORE

## JOIN THE MOVEMENT

 $DONATE \rightarrow$ 

Our health team stops at nothing to deliver the experience patients deserve. But they can't do it alone.

## Help us tell the HUMANCARE

 $\mathsf{CHAMPION} \rightarrow$ 

**BECOME A #HUMANCARE** 

#### ATTEND OUR EVENTS $\rightarrow$

Join us and see firsthand how our world-leading experts are reinventing the patient experience.

#### START A FUNDRAISER $\rightarrow$

Get creative and fundraise your way to help us reinvent Canada's patient experience.

### HAVE YOUR SAY $\rightarrow$

We want to hear from you. What do you want from your health-care experience?

### STAY ENGAGED $\rightarrow$

Sign up for our e-communications so you're always in the know.

**St. Michael's** / ST. MICHAEL'S HOSPITAL **Foundation** / PROVIDENCE HEALTHCARE

## STMICHAELSFOUNDATION.COM

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