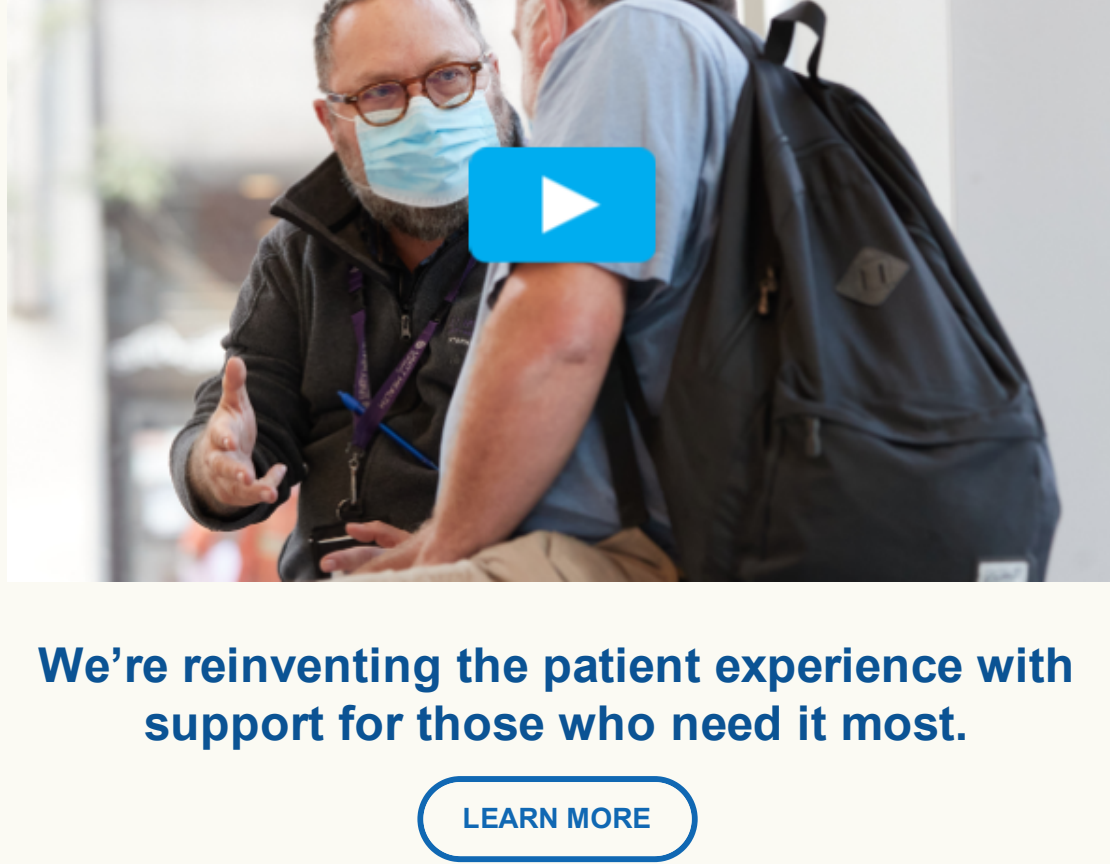


St. Michael's  
Foundation

ST. MICHAEL'S HOSPITAL  
PROVIDENCE HEALTHCARE

# THIS IS HUMANCARE

THE **MOVEMENT TO REINVENT** THE PATIENT EXPERIENCE.



**We're reinventing the patient experience with support for those who need it most.**

[LEARN MORE](#)

## A HUMANCARE STORY



Outreach counsellors like Terry Ali turn lives around. Lives like Bill's – who arrived in our emergency department with a serious addiction and zero support. Terry has stayed by Bill's side, connecting him with the right treatment and essentials like food, clothing, life programs and financial support. "It's not enough to treat the symptoms. We have to treat the conditions that cause them," says Terry. Today, Bill is improving. "HUMANCARE means humanizing health care – showing our patients we see them, we hear them, and we'll show up for them."

[MEET TERRY](#)

## HUMANCARE AT WORK



**We're reinventing the patient experience with research to end chronic homelessness.**

In Canada, more than 35,000 people are homeless each night. Subsidized housing is a start, but it's not enough. Without the right support, many people won't stay housed. So our MAP Centre for Urban Health Solutions' scientists launched Beyond Housing to help clients get the services, community and cultural connections they need.

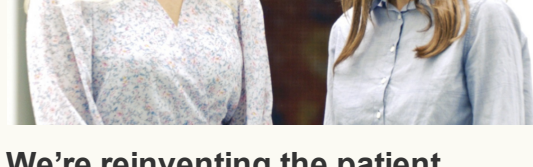
[LEARN MORE](#)



**We're reinventing the patient experience by creating a judgment-free zone for pregnant women.**

Traditional obstetric care doesn't work for everyone. For many women facing addictions and poverty, a 'routine checkup' is unrealistic. Some don't have phones or homes; many have had bad experiences with health care. Through MY BABY AND ME, our health teams provide access to care around the clock, and a meal when they need it most.

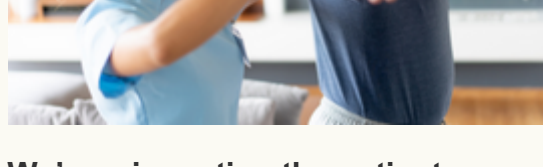
[LEARN MORE](#)



**We're reinventing the patient experience by stopping health problems before they start.**

Not all kids go to the doctor. But all kids go to school. So we've flipped the script with REACH, a program that takes medical and mental health care to at-risk schools. And it's working. Our teams have already treated thousands of children for their health issues before bigger ones could emerge. Because the greatest antidote to illness is prevention. Meet the scientists behind it on Angels Den, Canada's hottest medical research competition.

[LEARN MORE](#)

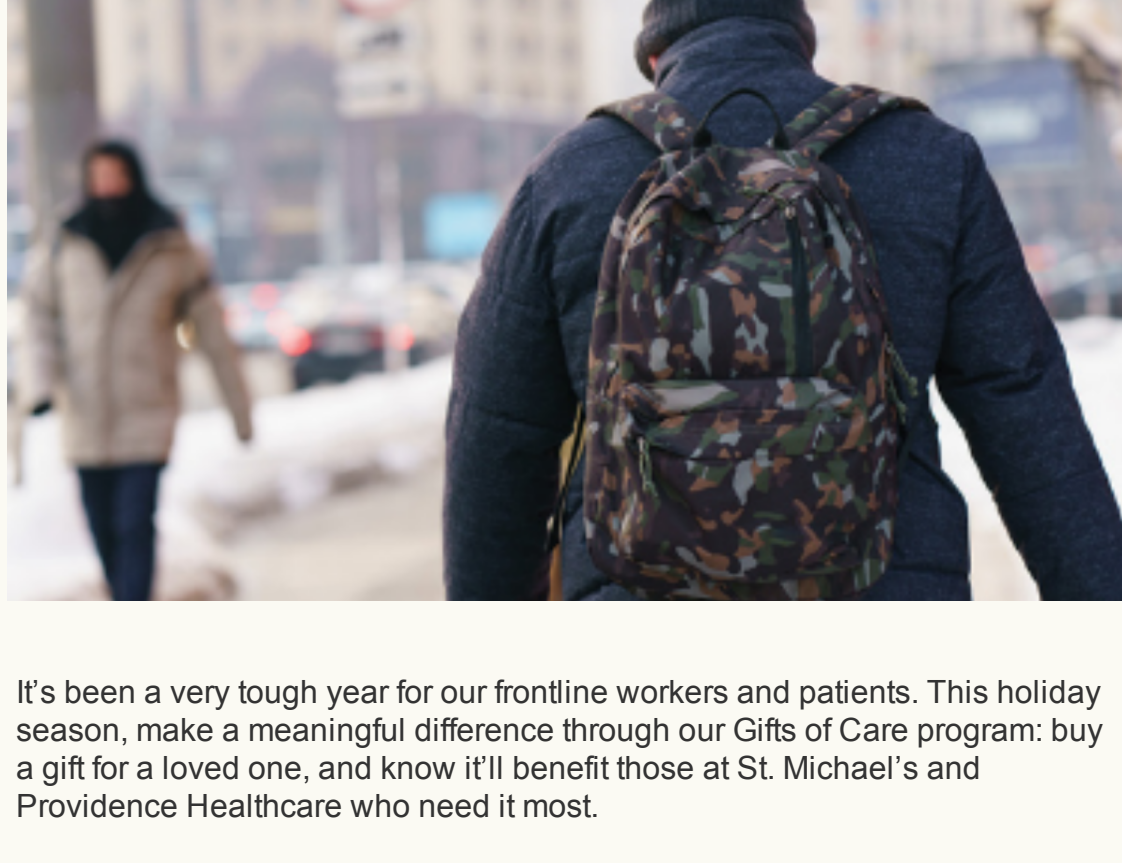


**We're reinventing the patient experience by restoring the dignity of our rehab patients.**

Some of Providence's patients have only a hospital gown to wear all day. That can make rehab uncomfortable, and undignified. Through Clothesline, we're able to provide running shoes, comfortable clothing, and warm coats. "We have to focus on the medical aspects of a patient," says Shelley Allen, professional practice lead for social work. "But addressing all the aspects of people's lives brings back the humanity to medicine."

[SUPPORT](#)

## GIVE THE GIFT OF CARE



It's been a very tough year for our frontline workers and patients. This holiday season, make a meaningful difference through our Gifts of Care program: buy a gift for a loved one, and know it'll benefit those at St. Michael's and Providence Healthcare who need it most.

Recovery Backpack for Vulnerable Patients

Transportation For Those In Need

Three Meals For Vulnerable Patients

Baby Car Seats For Families In Need

Because of you, we stop at nothing to deliver the care experience our patients deserve.

[SHOP NOW](#)

## HUMANCARE CHAMPIONS

**The Sisters of St. Joseph are the original HUMANCARE champions. They opened St. Michael's Hospital and the House of Providence — now Providence Healthcare — in the 1800s to care for the vulnerable, particularly those experiencing homelessness, alienation and poverty. Their legacy of compassionate care and their relentless mission of health equity continues on in our work today.**

## HUMANCARE HEADLINES

Counting down the top 5 ways our health teams stopped at nothing in 2021 to reinvent the patient experience by supporting those who need it most.

[LEARN MORE](#)

## DOUBLE YOUR IMPACT

When you make your tax-deductible [donation](#) before December 31, 2021, your gift will be MATCHED by the President's Council, a dedicated group of Foundation volunteers. Thank you for all you do all year round to help us deliver the care experience our patients deserve.



STMICHAELSFUNDATION.COM

[DONATE TODAY](#)

[f](#) [t](#) [i](#) [v](#) [in](#)

30 Bond Street, Toronto, Ontario,  
M5B 1W8, Canada | 416.864.5000

Charitable Registration: #122963663RR0001

[Privacy Policy](#) | [Terms of Use](#) | [Unsubscribe](#)