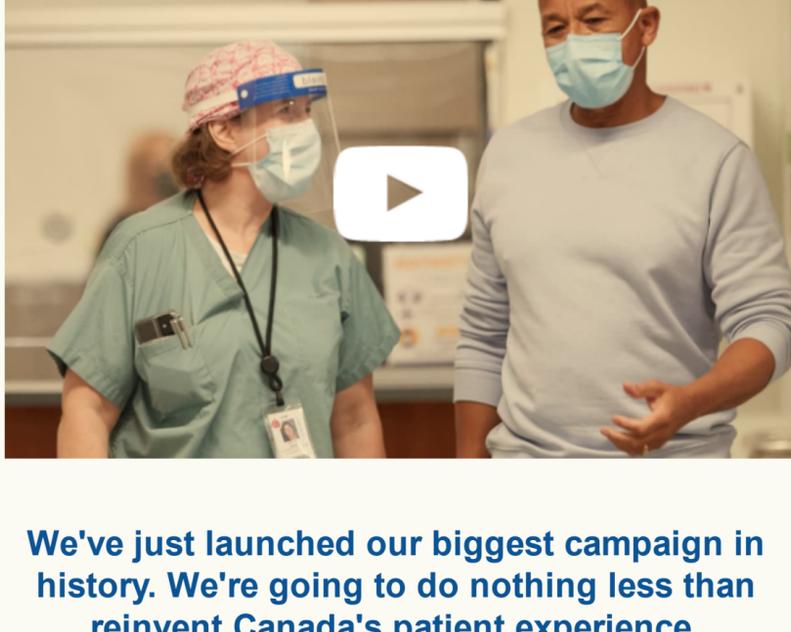


St. Michael's Foundation / ST. MICHAEL'S HOSPITAL PROVIDENCE HEALTHCARE

# THIS IS HUMANCARE

THE MOVEMENT TO REINVENT THE PATIENT EXPERIENCE.



**We've just launched our biggest campaign in history. We're going to do nothing less than reinvent Canada's patient experience.**

**It's bold. It's visionary. It's time.**

## A MESSAGE FROM OUR HUMANCARE CO-CHAIRS

You might know this, but even if you don't, chances are you won't be surprised. While most Canadians are happy with the health-care treatment they receive, they're much less satisfied with their patient experience.

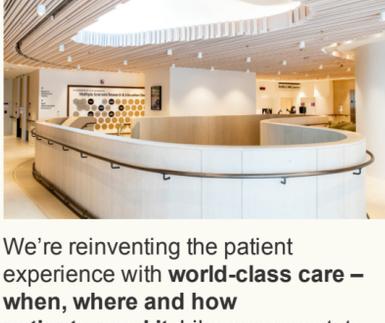
Here's what they say. They're tired of long wait times. They're frustrated at having to move from appointment to appointment, only to tell their story over and over again. They're overwhelmed by a system that's tough to navigate. And too many Canadians say they don't feel connected, comfortable or confident. It's that much worse for those experiencing disadvantage.

St. Michael's Hospital and Providence Healthcare believe we must take action. As business leaders and doctors, so do we. So we've joined St. Michael's HUMANCARE movement to reinvent Canada's patient experience.

Because of you, patients will get the care experience they deserve. No matter who they are or where they come from.

[Join Us](#)

## HUMANCARE THE FOUR PILLARS



We're reinventing the patient experience with **world-class care – when, where and how patients need it.** Like our new state-of-the-art BARLO MS Centre, an architectural wonder of one-stop care in a 30,000 sq. ft. space that comforts and heals. We've got it.

[Learn More](#)



We're reinventing the patient experience with **research that prevents disease and customizes treatment.** Our innovations in mechanical ventilation have already saved countless lives globally during COVID-19. Now we're using AI to customize ventilators for each patient. It's transformational.

[Learn More](#)



We're reinventing the patient experience with **education that turns learning on its head.** That means flipping the script and recruiting the best teachers we can think of: patients. By hearing real-life stories, medical students develop empathy, humanity and compassion. And patients have better health outcomes.

[Learn More](#)



We're reinventing the patient experience with **big data and AI that deliver care faster and make treatments more precise.** That means life-saving inventions like CHARTWATCH that tells health teams, with 99% accuracy, whether a patient will need to go to the ICU within 24 hours.

[Learn More](#)

## HUMANCARE THE VISION

**A health-care experience where patients and their loved ones feel comforted when they're at their most vulnerable, connected to the teams who care for them, and confident in their treatment – no matter who they are or where they come from.**

[WATCH OUR LAUNCH](#)

## A HUMANCARE STORY



This campaign is about people. People like Anowa Quarcoo, who shared her HUMANCARE story in a powerful speech at our official launch. "Everyone deserves to feel confident in the health care they receive – no matter who they are or what corner of the world they're from," says Quarcoo.

[Read More](#)

## OUR HUMANCARE CHAMPIONS

**Bernie and Mildred Syron join the HUMANCARE movement with a visionary gift in support of our tireless frontline nurses. "It's important to invest in buildings. It's even more important to invest in people."**

## EVENTS



In a Canadian first, St. Michael's de-siloes medicine with the official opening of the Schroeder BRAIN&HEART Centre. It's about challenging the status quo to create care that fits the patient, so everyone gets the experience they deserve.

[Learn More](#)



Join us on Nov. 18, when six teams of St. Michael's all-star scientists pitch for \$500,000 in research funding to celebrity judges Joe Mimran, Tracy Moore and Samantha Yammine. It's all part of Angels Den, Canada's most popular medical research competition.

[Sign Up](#)

## HUMANCARE HEADLINES

Five newsworthy things our relentless health teams are doing to give patients the care experience they deserve. Because we stop at nothing.

[Read More](#)



[STMICHAELSFUNDATION.COM](http://STMICHAELSFUNDATION.COM)

[Donate](#)

[f](#) [t](#) [i](#) [v](#) [in](#)

30 Bond Street, Toronto, Ontario, M5B 1W8, Canada | 416.864.5000

Charitable Registration: #122963663RR0001

[Privacy Policy](#) | [Terms of Use](#) | [Unsubscribe](#)